

	The Health & Safety Operating Procedure Guide for Museums & Visitors Centers
General Procedures	• Adhering to the minimum carrying capacity of the facility to ensure social distancing and health safety (each facility will determine its carrying capacity number in advance).
	Eating and drinking inside the facility are prohibited.
	 Placing signs at the entrance gates indicating a 2-meter safety distance.
	 Placing safety requirements signs throughout the facility (abiding by social distancing, face masks and sanitizing hands).
	Provide hand sanitizing material at the entry and exit points for visitors to use.
	• Ensuring that employees who are permitted to work are in good health and do not suffer from chronic diseases; subject to physician's approval.
	• Conducting a daily examination report for the staff which includes temperature measure using remote measuring devices and ensuring there are no COVID-19 symptoms.
	• If an employee is exposed to any disease, they are prevented from returning to work unless they prove they are free of any infectious or communicable disease and that they are Coronavirus-free, at the expense of the employer.
	• Limiting the use of banknotes in sales operations as much as possible and encouraging the use of electronic payment methods and developing them if possible.
	Providing good natural ventilation in all rooms and facilities, where possible.
	• Using flammable sterilizers, such as spray or alcohol sterilizers, inside the rooms and facilities is prohibited.
	Requiring employees to wear face masks and conducting regular tests for them.
	• Putting signs indicating the 2-meter safety distance in the visiting area.
	• Disinfecting all furniture and surfaces in the reception area according to a clear schedule.
	Maintaining the cleanliness of the site.
	 Wiping the used surfaces in the employee's break and dining rooms continuously and after each use, and disposing of the waste several times.
Visiting Procedures	1) Registration & Buying Tickets
	Disinfecting hands before starting any procedure.
	Wearing a face mask.



	Taking the visitor's temperature with remote devices.
	• Limiting the use of banknotes in sales operations as much as possible and encouraging the use of electronic payment methods.
	• Putting illustration signs explaining the safety procedures in the site, the visitor's duties and the correct way to wash hands.
	2) Visiting the Site & During-Visit Safety Measures
	• Visitors to abide by the 2-meter social distancing requirement as stated by the allocated distance signs.
	 Avoid touching the eyes, nose and mouth with hands as much as possible.